

WHEN SHOULD FAMILIES REACH OUT?



part of the Affordable Family Law Group CIC

When should families reach out?

Families should reach out when they want information or to discuss their legal options when they first consider separation. All this support should sit alongside professional mediation or counselling. The initial assessment will help them understand their options and how to best protect the safety of the whole family. The support given, allows referrals to local organisations that are able to offer additional support.

What if I am at risk of harm?

In these cases, families should reach out with urgency.

BH Support will act immediately and can place urgent applications where emergency protective orders are needed.

So when does BH Support begin?

The process of support begins immediately, and the level of support is reflected in the complexity or urgency of the situation. Put simply, families will require varying levels of support unique to their situation.

BH Support will identify the level of need from the initial and ongoing assessments and adjust our proposals accordingly.

Together We Are Strong

What is the BH Support 6 Step Process?

BHSUPPORT Customer Journey Roadmap

Our Mission is to provide legal support to local families and individuals within our community to resolve disputes, helping the community as a whole to live better lives.

SO Support provides a safe environment to help plan the route to resolution with expert by experience peer support and subject matter experts. As a not-for-profit company, we offer affordable legal advice with some subsidised funding dependant on the client's current situation.

Find us at: bhsupport.co.uk

1. The Client approaches

We offer everyone a free 30-minute consultation and a safe space where you are free to discuss any and all issues you're currently facing.

2. Documentation

An expert member of staff listens to and drafts a document noting the situation you've described.

3. Advice

Where you may be unsure of directions to take, we advise the best steps we believe should be taken with us in order to provide the most effective solution to the situation.

4. Tailored Proposals

We then create a proposal tailored specifically to your needs, including steps to take with our support. With a fuller understanding of the support required, we are able to indicate a time frame and associated cost, based upon an affordable hourly rate.

5. Funding

We offer direct debit instalment plans so you can pay what you can afford, over an agreed period. In exceptional circumstances, we offer subsidised funding for those most affected thanks to the support from sponsors.

6. Further steps

Should you agree, we then work with you until the issue is resolved. We don't impose any timeframes or restrictions on the support we provide.

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BHSUPPORT

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for more **information**:



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